

#### DEPARTMENT OF SOCIAL SERVICES

Date - October 1, 2022

Manual - Temporary Assistance for Needy Families Manual

Transmittal - #75

The purpose of this transmittal is to provide new, revised, and clarified guidance for both the Temporary Assistance for Needy Families (TANF) Program and the Virginia Initiative for Education and Work (VIEW) Program. Unless otherwise stated, the provisions included in this transmittal are effective for all TANF eligibility determinations and VIEW Program assessments and reassessments completed on or after October 1, 2022.

Changes were made to incorporate annual updates issued by the federal government for program calculations for the TANF Program and the VIEW Program.

This transmittal and manual are available on the Intranet through FUSION at <a href="https://fusion.dss.virginia.gov/bp/BP-Home/TANF-and-VIEW/Guidance">https://fusion.dss.virginia.gov/bp/BP-Home/TANF-and-VIEW/Guidance</a> and on the public site for VDSS at <a href="http://www.dss.virginia.gov/benefit/tanf/index.cgi">http://www.dss.virginia.gov/benefit/tanf/index.cgi</a>.

Significant changes to the manual are as follows:

Page(s) Changed	Significant Changes
The Main Table of Contents, Sections 102.2, page 2a.; 502.5, page 5; Chapter 500, Appendix III, pages 3 and 4; Chapter 600, Table of Contents, and Appendix III	The hyperlinks were updated from SPARK to FUSION.
Section 201.1, page 2a	At Item 2.c., clarifying language was added regarding the verification requirements when the parent/caretaker of a child objects to the administration of immunization agents due to a conflict with religious tenets or practices.
Section 203.2, page 2c	The date was corrected in example 2.

Section 302., page 2	The standard deduction amounts were updated to reflect the 2022 amounts.
Section 305.1, page 9	The income chart was updated to reflect 130% of the 2022 Federal Poverty Levels.
Section 305.3, page 14	Guidance was added on virtual currency and cryptocurrency, including when they may be evaluated as earned income.
Section 305.3, page 14a	This page was added and sections A., 1, and 2 were moved from page 14 due to the addition of guidance on virtual currency and cryptocurrency.
Section 305.4, page 25	Guidance was added on when to evaluate virtual currency and cryptocurrency as lump sum payments.
Section 305.4, pages 38, 39, 40 and 41	The examples were revised to reflect the updated amounts for 150% of the 2022 Federal Poverty Level.
Chapter 500, Appendix I, page 6	The contact email address of the Fiscal Processing Unit (FPU) was added.
Section 901.2, page 2c	At Item H., language was added regarding the VIEW six-week exemption after it had been inadvertently removed in a prior transmittal.
	Note: A parent or caretaker/relative who has reached the 12-month lifetime limit for the use of the "caring for a child under 12 months" exemption may be granted a temporary exemption of not more than six weeks.
Section 901.3, page 3b	At Item E., the link to the Department of Aging and Rehabilitative Services (DARS) was updated.
Section 901.3, page 4a	At Item N., language was updated to clarify that initial assessments and reassessments may be conducted face-to-face, by telephone, or virtually.

Section 901.5, page 5c	At Item A., guidance was updated to clarify that initial assessments and reassessments may be conducted face-to-face, by telephone, or virtually.
Section 900, Appendix II, pages 1-6, and Appendix III, page 1	The examples and chart were revised to reflect the updated amounts for 100% and 150% of the 2022 Federal Poverty Level.
Section 1000.8, pages 22 and 23	Language was added to clarify that the initial assessment interviews may be conducted face-to-face, by telephone, or virtually.
Multiple Sections; 1000.18, pages 67-69; and 1000.19, page 70	Language was added to clarify that the job follow-up meetings and reassessment interviews may be conducted face-to-face, by telephone, or virtually.
Forms 032-03-0051-40-eng and 032-03- 0051-40-spa	The Change Report form was updated to reflect 130% of the 2022 Federal Poverty Levels.
Form 032-03-0355	The TANF/VIEW Grant Calculation form was updated to reflect the 2022 Federal Poverty Levels
Form 032-03-355A-23	The TANF-UP/VIEW-UP Grant Calculation form was updated to reflect 150% of the 2022 Federal Poverty Levels.
Form 032-03-0376-13	The Hardship Exception Determination Form was updated to reflect the 2022 Standard Deduction amount.
Forms 032-03-0646-21-eng and 032-03-0646-21-spa	The Notice of Intentional Program Violations and Penalties form was updated to reflect 130% of the 2022 Federal Poverty Levels. Households must report income changes that exceed the income guidelines (130% of the 2022 Federal Poverty Level).

Questions about this transmittal should be directed to regional program consultants or Mark Golden, TANF Program Manager, at (804) 726-7385, or mark.golden@dss.virginia.gov.

Dr. Danny TK Avula Commissioner



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the Localities Within Districts

https://fusion.dss.virginia.gov/dcse/ or

https://fusion.dss.virginia.gov/dcse/DCSE-HOME/Resources/Contacts

circumstances. A determination must be made that there has been a deliberate misrepresentation on the

part of the applicant/recipient. Consideration should be given to: (1) whether the incorrect or unreported information was, in fact, known to the applicant/recipient and (2) whether the applicant/recipient understood the eligibility and reporting requirements.

A. The local agency is <u>required</u> to proceed against any individual alleged to have committed an intentional program violation by referring the matter to the appropriate authorities for criminal action in a federal or state court or through an administrative disqualification hearing (ADH).

An individual may be charged with an IPV even if the application was denied. An overpayment does not have to exist for there to be a determination of an IPV. Individuals may be charged with an IPV for VIEW even if supportive or transitional services have not yet been received. For a VIEW IPV the agency is not to terminate future supportive or transitional services if those services are needed to assist the client to maintain employment.

The local agency may refer a case for prosecution or initiate an ADH regardless of the current eligibility of the individual.

- B. The local agency <u>must</u> coordinate its actions with any corresponding actions being taken against the individual under the Supplemental Nutrition and Assistance Program if the factual issues involved arise out of the same or related circumstances.
- C. The forms listed below must be used in the IPV process. The forms and instructions for their use may be accessed from the Local Agency DSS Intranet site (https://fusion.dss.virginia.gov/bp/BP-Home/TANF-and-VIEW/Forms). (Note: When these forms are sent to the individual, if an authorized representative was granted permission to receive letters regarding action taken on a case, then the authorized representative will also receive the same notices. See 401.4.F.)
  - 1. Notice of Intentional Program Violation (032-03-0721)
  - 2. Waiver of Administrative Disqualification Hearing (032-03-0722)
  - 3. Referral for Administrative Disqualification Hearing (032-03-0725)
  - 4. Advance Notice of Administrative Disqualification Hearing (032-03-0724)
  - 5. Administrative Disqualification Hearing Decision (032-03-0723)
  - 6. Notice of Disqualification for Intentional Program Violation (032-03-0052)
- D. Cases in which an IPV is alleged will be referred for prosecution in accordance with the agreement established between the local Commonwealth's Attorney or other legal authority and the local agency. This agreement shall include information on how and under what circumstances cases will be accepted for possible prosecution. Additionally, it will contain any other criteria set by the prosecutor for accepting cases for prosecution, such as a minimum for the overpayment which resulted from the IPV. The local agency will refer for prosecution all individuals meeting the criteria established by the Agreement.

The receiving agency shall not impose an immunization penalty unless the transferring locality initiated the penalty or the receiving locality's redetermination occurs at least six months after notification of the requirement.

1. VERIFICATION - Workers should attempt to use the Virginia Immunization Information System (VIIS) to verify childhood immunizations whenever possible. When the VIIS verification has returned no results, or when the client disagrees with the VIIS results, then workers should use the Childhood Immunization Certification form (032-03-0960) to verify receipt of immunizations. Physicians or medical personnel should complete this form indicating that the child is age appropriately immunized, medically exempt, or in the process of being brought up to date.

If the client provides another form of verification that does not clearly indicate whether or not the child has the required immunizations, the worker should seek assistance by contacting the locality's Immunization Action Plan coordinator at the Health Department, or by calling the Bureau of Immunization hotline at 1-800-568-1929.

- 2. EXEMPTIONS If the eligible child meets any one of the following criteria, he is exempt from immunization verification requirements:
  - a. The child is enrolled in school (public school, private or parochial school, or Head Start classes operated by the school division), or has been enrolled in school up to grade six;
  - b. The child is enrolled in a licensed family day home or a licensed child day center;
  - c. The parent of the child objects on the grounds that the administration of immunizing agents conflicts with his religious tenets or practices. Note: The parent or caretaker relative shall provide a signed statement attesting to the objection to immunizations based on religious tenets or practices, or verification must be obtained from the local school division of receipt of an affidavit attesting to the parent's or caretaker relative's objection to immunizations based on religious tenets or practice; or
  - d. The parent or guardian of the child presents a statement from a physician licensed to practice medicine in Virginia which states that the physical condition of the child is such that the administration of one or more of the required immunizing agents could be detrimental to the health of the child.
    - (1) If a child is exempt from meeting the immunization requirements under part d. above, then the caretaker/ relative shall provide the local department of social services with a plan developed by the child's physician or the local health department for completing the immunizations.
    - (2) The caretaker/relative must verify compliance with the plan for completing the immunizations at subsequent redeterminations of eligibility for TANF until the child has received all required immunizations. If a child is not in compliance with the plan for completing immunizations, the worker must reduce the TANF payment.

Example 1: Applicant applies for EA on 07/20/2020 because the family experienced a fire. The household is over income for the month of July, but will have no income in the month of August. She states her July paychecks were used to pay for normal household expenses, and that she will not have money to purchase clothing and furniture items as needed. Since the applicant has remaining unmet needs, EA must be approved based on August's income as long as all other eligibility criteria are met.

Example 2: Applicant applies for EA on 08/20/2020 because the family experienced a fire. The household is over income for the month of August, but meets the income requirements for September. She states her August paychecks were used to pay for normal household expenses. In **September**, she will only receive one check in the amount of \$300. She will not have money to purchase clothing and furniture items as needed. She declares remaining unmet needs of \$1,500. Since the applicant has remaining unmet needs, EA must be approved for \$1,200, based on September's income, as long as all other eligibility criteria are met.

A. METHOD OF PAYMENT - Supervisory approval is required for all emergency assistance payments. Payment for purchase, repair, moving or storage of household equipment must be made by the vendor method to the provider of goods or services.

Payment to meet other needs may be either a money payment to the recipient or a vendor payment to the provider, whichever is most practicable and advantageous to the family.

If EA is approved for a client that has an ongoing TANF case, EA payments can be issued using the same method of issuance in which the client receives the TANF payment. If the client does not have an ongoing TANF case, the method of issuance must be made in the form of a check.

203.3 VENDOR PAYMENTS – Emergency assistance payments are to be made in the form of vendor payments whenever possible in order to ensure that the specific emergency or crisis situation is resolved. These payments are issued as TANF supplemental checks to be sent directly to the vendor and are entered in VaCMS on the TANF Diversionary/Emergency Assistance Details screen. The name on the account, if different from the case name, must be entered in the "Address Line/PO Box" field and the Account Number must be entered in the "Account Number as on the bill" field so the payment can be correctly credited by the vendor. The client should be instructed to contact the vendor when emergency assistance has been approved and advise the vendor to expect the check from the Virginia Department of Social Services.

Note: If the worker cannot issue a vendor payment due to systems limitations, or if a vendor payment is not appropriate based on the circumstances of the case, a payment may be made directly to the recipient. The recipient should be advised that she is expected to use the payment to pay the vendor.

Prior to beginning the process to reissue a check when a vendor reports non-receipt of an emergency assistance check, the worker should review the Finance Status on the Check/Direct Deposit Action screen in VaCMS. If the check does not appear on the list, the worker should contact the Fiscal Processing Unit at Home Office to confirm that the check has not already been cashed.

d. the earned income of a child if age 18, but not yet 19, who is a full-time student attending a secondary school or vocational/technical school of secondary equivalency and is meeting the enrollment and attendance requirements as determined by the local school board.

If the income of the assistance unit exceeds the maximum allowable income, the case is ineligible for a payment.\*

#### Screening at the Standard of Assistance

The following procedures are applicable to the standard of assistance screening

a. Applications, Including Persons Being Added to an Existing Assistance Unit

Once the total gross countable income of the assistance unit is determined to be less than or equal to maximum allowable income, income must then be screened at the standard of assistance in order to allow earned income disregards where applicable.

b. All AUs will be allowed the following deductions from earned income:

The standard deduction\*, the same amount used in the standard deduction for the SNAP program, and 20% of the remainder is deducted from the gross earnings.\*\* (Refer to Section 305, Appendix 3, Step 2, and to Section 305.3.B.)

c. Ongoing Cases

Assistance Unit	Standard Deduction
1-3 members	\$193
4 members	\$193
5 members	\$225
6 or more members	\$258

Once the total gross countable income of the assistance unit is determined to be less than or equal to the maximum allowable income, income must then be screened at the standard of assistance in order to allow earned income disregards where applicable.

- b. The following income is disregarded when income is screened at the standard of assistance:
  - 1) all income specifically disregarded in 305.4.A;

305.1

At each renewal, all income of the assistance unit must be verified, regardless of whether a change has been reported. If a change is identified, a prospective determination must be conducted in accordance with Section 305.1.A. to establish ongoing eligibility.

When a change in income occurs between renewals, a prospective determination must be conducted to establish ongoing eligibility.

When attempts to verify countable income prove to be unsuccessful because the person or organization that is to provide the verification fails to cooperate with the assistance unit and the local agency, and there are no alternate sources of verification available, the Eligibility Worker shall determine an amount to be used for TANF purposes based on the best available information. The case record must be documented to reflect the method used to arrive at the anticipated income.

In the above situation, the following verification will be considered the best available information:

- 1. a third party statement,
- 2. a collateral contact, or
- 3. as a last resort, the applicant's/recipient's written statement of the amount of income anticipated to be received in the payment month.

## D. <u>Handling Changes in Income (Earned and Unearned)</u>

1. The assistance unit must report increases in income that place the assistance unit's monthly income above 130% of the federal poverty level based on assistance unit size.

The income limits are as follows:

Report Income Change When Household Income Exceeds These Amounts				
Household Size	Monthly Amount	Weekly Amount	Bi-Weekly Amount	Semi-Monthly Amount
1	\$ 1,473	\$ 342.55	\$ 685.11	\$ 736.50
2	1,984	461.39	922.79	992.00
3	2,495	580.23	1,160.46	1,247.50
4	3,007	699.30	1,398.60	1,503.50
5	3,518	818.13	1,636.27	1,759.00
6	4,029	936.97	1,873.95	2,014.50
7	4,541	1,056.04	2,112.09	2,270.50
8	5,052	1,174.88	2,349.76	2,526.00
Each additional Person	+ \$512.00	+ \$119.06	+ \$238.13	+ \$256.00

305.3 EARNED INCOME - Earned income is defined as income earned by an individual through the receipt of wages, salary, and/or commissions, or through profit from activities in which he is engaged as a self-employed individual.\* Earned income includes pay for jury duty, severance pay, and vacation pay. Sick/disability pay from the employer or from employer obtained insurance is counted as earned income as long as the payment is made directly from the employer to the employee. If the payment is made from the insurance company to the employee, the income is counted as unearned income.

<u>Note</u>: income received from a supplemental sickness or disability insurance policy that was obtained solely by the employee (and payments are issued directly from the insurance company to the employee) will be counted as unearned income.

Self-employment is defined as a business, farming or commercial enterprise in which the individual receives income earned by his own efforts, including his active engagement in management of property. Income from property when the individual is not actively engaged or when no managerial responsibilities are involved is not considered earned income.\*\* In addition, for TANF purposes, self-employment situations include, but are not limited to, domestic workers, companion service providers, and child care providers.

Example: Income from DoorDash, Uber, Instacart and other similar roles are considered self-employment income and must be treated as such for purposes of determining eligibility for TANF. Individuals providing services under such company names receive 1099s and have to account for their own taxes, determine their own hours and are responsible for their business related expenses such as gas, vehicle maintenance and etc. that would be considered self-employment expenses.

Contract earnings are defined as wages guaranteed by a contract. This does not include work on an hourly or piecework basis or self-employment. A guaranteed wage is one which is received by an individual employed on a contractual basis and paid over a period of time. Earnings of this nature will be prorated according to 305.1.B.2.a.4.

When income is received from property, the eligibility case record must clearly indicate the basis for determining whether or not the individual produces it by his own efforts or whether or not he is actively engaged in management.

There are differences in the provisions for counting U.S. Census Bureau income paid to census workers depending on the source of the income. Income paid directly to the employee by the U.S. Census Bureau is not countable. Earnings received from temporary employment agencies or third party entities are countable.

Virtual Currency is defined in the Code of Virginia\* as an electronic representation of value intended to be used as a medium of exchange, unit of account, or store of value. Virtual currency does not exist in a physical form; it is intangible and exists only on the blockchain or distributed ledger associated with a particular virtual currency. The owner of virtual currency holds cryptographic keys associated with the specific unit of virtual currency in a digital wallet, which allows the rightful owner of the virtual currency to access and utilize it. Virtual currency that has an equivalent value in real currency, or that acts as a substitute for real currency, is referred to as convertible virtual currency. Cryptocurrency is a type of convertible virtual currency. Bitcoin is an example of cryptocurrency.

Cryptocurrency and any other types of convertible virtual currency will be countable earned income if the following applies:

- 1. Cryptocurrency or any other types of convertible virtual currency is received as wages from an employer.
- 2. Cryptocurrency or any other types of convertible virtual currency is received in the form of income through an exchange for services rendered or goods provided through self-employment (See 305.3).

<u>Note</u>: To determine the equivalency of virtual currency to real currency, the fair market value of the virtual currency in United States dollars must be used as of the date payment is received.

#### A. <u>Definitions of Gross Earnings and Profit</u>

- 1. Gross earned income from wages, salary or commissions means the total amount of pay, irrespective of deductions, withholding or work expenses.\*\*\* It is not the "take home" pay. Exception: Money advanced from an employer prior to the regular pay date must be counted as part of the gross income in the month of receipt. Any amount withheld to repay an advance in salary received prior to that month shall be deducted from gross earnings or profit for the month in which it is withheld.
- 2. Gross earned income of child care providers means the income of a TANF recipient who provides child care in her home minus an allowance for the cost of meals and snacks that are provided. The allowance is not given for children included in the child care provider's TANF AU or for children excluded from her AU. The allowance is the same as those in the Supplemental Nutrition Assistance Program (SNAP) formerly Food Stamp Program Manual, at Part XII.A.7, under Allowable Costs of Producing Income for Child Care Providers.

<sup>\* 45</sup> CFR 233.20 (a)(6)(iii)

<sup>\*\* 45</sup> CFR 233.20(a)(6)(vii)

<sup>\*\*\* 45</sup> CFR 233.20(a)(6)(iv)

B. <u>Income From Social Security and Other Benefits</u> - Monthly benefits received or anticipated to be received by members of the assistance unit, or individuals required to be in the assistance unit, must be counted as income.

#### **Exceptions**:

- 1. Educational benefits received from Veterans Administration. (See 305.4.A.10.)
- 2. Medicare Part B premium deducted from the Social Security or Railroad Retirement benefits of an individual who is also receiving Medicaid. In that case, the amount of benefits actually received, plus the amount of the Part B premium, is counted as income since Medicaid will pay the premium during the time the individual receives Medicaid.

See 305.2.B. to determine whether the gross monthly benefit or the actual benefit received should be counted for Social Security, Veterans' benefits, Railroad Retirement or other retirement benefit, or Unemployment Compensation.

C. <u>Lump Sum Payments</u> - A lump sum is a nonrecurring payment which is received by a member of the assistance unit, or by an individual such as a stepparent or a parent of a minor caretaker, whose income must be considered in determining the eligibility of the AU.

Lump sum payments include payments for the accumulation of benefits for a prior period, including Social Security and Workers' Compensation benefits; payments in the nature of a windfall, e.g., inheritances or lottery winnings; personal injury awards; a life insurance settlement; or income from any other nonrecurring source. Money received from the sale of a resource is not considered a lump sum.

Lump sum payments for casualty property losses for the repair or replacement of damaged/lost property will not be considered as countable income since the payment is designated to replace or repair the property. A casualty property loss is a loss caused by a sudden, unexpected event such as a car accident, fire, flood, or earthquake.

A lump sum payment which exceeds 130% of the federal poverty level for the household (AU plus other required members; see 401.2), or which causes the total income for the household to exceed 130%, must be counted as income. If the amount of the lump sum and the date it is to be received are reported in advance, the lump sum will be counted in the month it is to be received. Otherwise, the lump sum will be counted in the month following receipt or as soon as administratively possible following the report of the payment.

When an AU member owns a cryptocurrency resource, when converted to real currency, cryptocurrency and any other types of convertible virtual currency will be treated as a lump sum. (Note: To determine the equivalency of virtual currency to real currency, the fair market value of the virtual currency in United States dollars must be used as of the date payment is received.)

<u>Exceptions</u>: The needs of an individual(s) who is not in the assistance unit due to an IPV penalty, failure to comply with SSN requirements, or failure to cooperate with DCSE will not be allowed.

If the stepparent has not previously filed a return or states that he will claim a different number of dependents for the current year, use the number of dependents he intends to claim for the current year.

Verify by statement from the stepparent.

3) Support, including wage assignments paid to individuals not living in the home who are claimed or could be claimed as dependents on the stepparent's federal income tax return.

If the stepparent has not previously filed a return or states that he will claim a different number of dependents for the current year, use the number of dependents he intends to claim for the current year.

Verify by statement from the stepparent.

4) Payments for alimony and child support, including wage assignments to individuals not claimed on the stepparent's federal income tax return and not living in the household.

Verify by statement from the stepparent.

Failure of the customer to verify the income of the stepparent will result in ineligibility of the case.

The amount remaining after the above deductions must be compared to the standard of assistance for the assistance unit. If the stepparent's income is less than the standard of assistance for the number of persons in the assistance unit, the parent's needs are included on the payment, and no stepparent income is deemed available. Only the income of the parent and child(ren) is to be considered in determining the payment amount. (Step 2 is not applicable in this instance.)

If the remaining amount equals or exceeds the standard of assistance for the number of persons in the assistance unit, the parent is not included in the assistance unit, and the child(ren)'s eligibility must be determined according to step 2.

Step 2 - Eligibility Determination For the Children When the Parent's Needs Must Be Excluded From the Payment - Determine the child(ren)'s eligibility and payment amount by counting the parent's income, the child(ren)'s income, and that portion of the stepparent's gross income in excess of 150% of the poverty level for two persons (the parent and stepparent), which is \$2,289.00. The latter is a standard amount and must be used in all cases regardless of the actual number of dependents the

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stepparent has. Countable income is to be deducted from the standard of assistance for the assistance unit.

b. <u>Stepparent Deeming Procedure Used When the Parent in the Home Refuses/Fails to Cooperate With DCSE</u> - When it is determined that the parent of the TANF child(ren) has failed or refused to cooperate with DCSE, the stepparent's income must be deemed available to the assistance unit, calculating the deemed amount in accordance with 305.4.F.l.a.1) – 4). The deemed income, in addition to the income of the parent and child(ren) must be counted to determine the assistance unit's eligibility and payment amount.

Failure of the customer to verify the income of the stepparent will result in ineligibility of the case.

c. Stepparent Deeming When the Parent Is Not in the Home With the Stepparent - The income of the stepparent will not be deemed when the natural/adoptive parent of the TANF children is not living in the home due to separation, divorce, death or incarceration. However, when the stepparent and the natural/adoptive parent are living apart due to military duty, employment, or other reason, and they both consider themselves to be living as husband and wife, they will not be considered separated and the income of the stepparent will be deemed.

If the stepparent is included in a TANF assistance unit, policies and procedures applicable to assistance unit members apply instead of the deeming procedures.

<u>Note</u>: A lump sum payment received by an eligible child's stepparent is considered available to the assistance unit as described at 305.4C.

#### Example 1:

Ms. P. is applying for TANF for herself and her 3 children. Ms. P. receives unearned income in the amount of \$50 per month, and each of the 3 children receives unearned income in the amount of \$50 per month, as well. Ms. P.'s husband (not the children's father) is employed and earns \$2,305 per month. Mr. P. has no other dependents.

1. To determine Ms. P.'s eligibility to be included in the AU:

Mr. P.'s income	\$2,305.00
Less \$90 deeming disregard	<u>- 90.00</u>
	\$2,215.00
Less standard of assistance for 1 (Group II)	<u>- 262.00</u>
Amount deemed available to Ms. P.	\$1,953.00
Standard of assistance for a 4-person AU	\$ 577.00

Since the portion of Mr. P.'s income which is deemed available to Ms. P. exceeds the standard of assistance for 4 persons, she is not eligible to be included in the AU.

## 2. To determine the 3 children's eligibility, and, if eligible, the payment amount:

Stepparent's (Mr. P.'s) income	\$2,305.00
150% of poverty guidelines for 2 (monthly)	<u>-2,289.00</u>
Amount exceeding 150% of poverty guideline	\$16.00
Standard of assistance for a 3-person AU	\$ 482.00
Less total countable income (\$16.00-amount of	- 216.00
Mr. P.'s income which exceeds 150% of	
poverty guidelines, plus \$50Ms. P.'s unearned	
income, plus \$150 the children's unearned income for	
a total of \$216 in countable income.	
Payment amount	\$266.00

### Example 2:

Ms. J., who has been receiving TANF on behalf of herself and her 2 children reports that she remarried over the weekend. Ms. J. receives unearned income in the amount of \$100 per month. Her husband, Mr. J. is employed, with earnings in the amount of \$800 per month. Mr. J. has 3 children who live with his former wife, for whom he pays support in the amount of \$400 per month.

### 1. To determine Ms. J.'s eligibility to be included in the AU:

Mr. J.'s income	\$ 800.00
Less \$90 deeming disregard	<u>- 90.00</u> 710.00
Less standard of assistance for I (Group II)	<u>- 262.00</u> \$ 448.00
Less support paid by Mr. J. to non-household dependents	<u>- 400.00</u>
Income deemed available to Ms. J.	\$ 48.00
Standard of assistance for a 3-person AU Since the portion of Mr. J.'s income which is deemed available to Ms. J. is less than the standard of assistance for 3 persons, she is eligible to be included in the AU. Proceed to payment calculation, since Ms. J. is eligible.	\$482.00

## 2. To determine the payment amount:

Standard of assistance for a 3-person AU	\$ 482.00
Less countable income (Ms. J.'s unearned income)	<u>- 100.00</u>
Payment amount	\$ 382.00

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#### Example 3:

Ms. L. is applying for TANF for herself and her 2 children. Her husband (not the children's father), Mr. L., is employed and earns \$2,310 per month. Mr. L. has 1 child, who lives in the household also.

1. To determine Ms. L.'s eligibility to be included in the AU:

Mr. L.'s income	\$2,310.00
Less \$90 deeming disregard	- 90.00
Less standard of assistance for 2 (Group II) to include Mr. L. and his child	<b>\$2,220.00</b> - 385.00
Income deemed available to Ms. L.	\$1,835.00
Standard of assistance for a 3-person AU	\$ 482.00

Since the portion of Mr. L.'s income which is deemed available to Ms. L. exceeds the standard of assistance for 3 persons, she is ineligible to be included in the AU.

2. To determine the 2 children's eligibility, and if eligible, the payment amount:

Stepparent's (Mr. L.'s) income 150% of poverty guidelines for 2 (monthly)	2,310.00 2,289.00
Amount exceeding 150% of poverty guidelines	\$ 21.00
Standard of assistance for 2-person AU	\$ 385.00
Less total countable income (\$21.00 - amount of Mr. L.'s income which exceeds 150% of poverty guidelines)	- 21.00
Payment amount	\$ 364.00

The two children are eligible for TANF. Though Mr. L.'s gross income exceeds 150% of poverty guidelines, his countable income does not exceed the standard of assistance for an AU of 2.

- 2. <u>Deeming Income in Minor Caretaker and Ineligible Alien Cases</u>\* Income must also be deemed to an assistance unit in the following situations. Applicable policies and procedures are explained below.
  - a. <u>Minor Caretaker Living with Senior Parent(s)</u> When living together, the income of a senior parent(s) is to be deemed available to the minor caretaker's assistance unit. The senior parent's income must be considered available to the eligible child(ren) by applying the deeming procedure in Section 305.4.F.2.c. below. A stepparent's income is not deemed available to a minor caretaker's assistance unit.

- 4. TANF Child Support Supplement Payment (304.4) TANF Child Support Supplement payments are issued in the month following the month support is collected and are issued as a payment separate from the TANF payment and the disregard payment.
- B. Mailing of Checks All checks, including the initial money payment, are mailed via the United States Postal Service unless the recipient has a justifiable reason for requesting to appear in person at the office to pick-up the check. Such reasons should be stated by the recipient in writing and his signed and dated written request should be filed in the case record. A receipt should be secured for any checks delivered personally in the office. Proper identification should be requested if there is any doubt as to the identity of the recipient.
- C. Direct Deposit The process by which TANF payments are electronically posted to a client's bank account. The client must be provided the Direct Deposit Enrollment Authorization form (032-03-672) if she requests direct deposit. The form is available at <a href="https://fusion.dss.virginia.gov/bp/BP-Home/TANF-and-VIEW/Forms">https://fusion.dss.virginia.gov/bp/BP-Home/TANF-and-VIEW/Forms</a>. Direct deposit procedures are found See Section 500, Appendix II, Direct Deposit Procedures.
- D. Debit Card The process by which TANF payments are electronically posted to a state-issued debit card. Debit card procedures are found, at Section 500, Appendix III.
- E. Emergency Payments Emergency payments shall be issued by local boards in emergency situations or in the event of delay or error in a state issuance of checks for payments of assistance.\* The Virginia Department of Social Services is to reimburse the local board for such payments. In emergency situations which result from lost or stolen checks, the Virginia Department of Social Services shall assume liability for losses incurred by local agencies due to fraudulent acts by recipients provided the local agency referred the case to the Commonwealth Attorney who has made the decision to prosecute the case or not.
- 1. In the event of lost or stolen checks, a replacement check will not be issued when the payee fails to report the lost/stolen check within 45 days of issuance. A replacement check cannot be issued prior to the fourth mail delivery day and completion of the stop payment process. The Virginia Department of Social Services and the local agency must ensure that no undue delays occur in issuing replacement checks. A replacement check must be issued upon receipt of notification that the stop payment process has been completed. This includes receipt of the notarized affidavits by the Virginia Department of Social Services Fiscal Processing Unit (FPU). For a stolen check, the payee must file a police report and provide a copy of the police report or the police report number to the EW at the time of the completion of the three required affidavits. See Chapter 500, Appendix I for detailed check handling procedures. The Affidavit on Check Endorsement (032-06-118) is available at https://fusion.dss.virginia.gov/bp/BP-Home/TANF-and-VIEW/Forms.

- questions are answered. The EW must also ensure that the payee is aware that by signing the affidavits/reports, he is agreeing to cooperate with the Department of Social Services and any law enforcement agencies in the investigation and/or prosecution of any person(s) who may be responsible.
- If the payee is reporting the check as stolen, the payee must agree to file a police report and provide a copy of the report, or the report number, within 45 days of issuance of the original check to the LDSS in order to be eligible to receive a replacement check.
- The EW should contact FPU to determine if a copy of the cashed check can be faxed to the LDSS while the payee is in the office to complete the affidavits. If not, schedule an appointment for the payee to return to the LDSS within 48 hours of receipt of the Lost/Stolen Check Report and the Bank of America form. The payee must return to the LDSS to review the signature on the check prior to the LDSS issuing a replacement check to see if he recognize the signature.
- The affidavits <u>must</u> be notarized and stamped with the notary seal. (See Section D for mutilated check procedures.)
- If the affidavits are incomplete, incorrect, or are photocopies, FPU will return them to the LDSS for correction. FPU will not make corrections to the forms. All three affidavits must be original copies with an original signature.

<u>Note</u>: The payee for the check is the only person allowed to sign the affidavits. If the payee and recipient are two different people, be sure the payee is signing the affidavits.

• Send two of the affidavits (which will include the Lost Check Report or Stolen Check Report containing the police report number to the FPU in a large envelope. The affidavits forms must not be folded. Send the affidavits via overnight pouch to:

FPU – TANF Affidavits VDSS Home Office Division of Finance Fiscal Processing Unit

- File the third affidavit (which will include the Lost Check Report or Stolen Check Report with police report/ police report number) in the eligibility record.
- Furnish the police report to the Fraud Unit upon request.
- <u>Note</u>: For inquiries related to check status (returned undeliverable, stop payment, canceled, and/or remailed), contact the FPU Banking Unit at <u>dssbankingdepositcertificates@dss.virginia.gov</u>. All other TANF Methods of Issuance inquiries should be directed to the Regional Consultant.

# C. How TANF Payments Will Be Issued When a Payment Fails to Post to an Existing Debit Card Account

#### Responsible

Party

#### Action

VaCMS

• If the client already has an existing account/Debit Card (not initial request) and the TANF payment fails to post to the debit card account (with another program such as VEC Unemployment Insurance), VaCMS will issue the payment by check. VaCMS will update the Issuance Summary/Search screen with the Issuance Method of "Check".

EW

- The EW will inquire the Issuance Summary/Search screen to view the details of the issuance. Once the issuance method is confirmed, the EW will inform the client payments were issued by check and the EW will research why payments did not go out by debit card.
- The EW is to contact the Regional Consultant when a debit card rejects and sends a payment by check.
- D. How to Change the Payment Issuance Method from Check to Debit Card

<b>D</b>	*1 1	
Resi	ponsibl	e
LCD	Othoro	_

Party

Action

Client Request

**EW** 

- Upon receiving a request in writing or a completed Request for Change of Issuance Method form (032-03- 0996) available at <a href="https://fusion.dss.virginia.gov/bp/BP-Home/TANF-and-VIEW/Forms">https://fusion.dss.virginia.gov/bp/BP-Home/TANF-and-VIEW/Forms</a>, the EW will select from the Left Navigation, Eligibility → TANF Method of Issuance → Enter the case number → Search.
- The TANF Method of Issuance screen displays, the "Pay To" field will be prefilled with the name of the TANF Benefit Recipient selected on the SNAP/TANF Case Level Details screen. From the drop-down, select Debit Card → Submit.
- If the client has a valid social security number, the message "Request Submitted Successfully" will display in the upper left corner of the screen.

## G. How to Change the Payment Issuance Method from Direct Deposit to Debit Card

## Responsible

Party

Action

EW

Client Request

- Upon receiving a request in writing or a completed Request for Change of Issuance Method form (032-03-0996) available at <a href="https://fusion.dss.virginia.gov/bp/BP-Home/TANF-and-VIEW/Forms">https://fusion.dss.virginia.gov/bp/BP-Home/TANF-and-VIEW/Forms</a>, the EW will select from the Left Navigation, Eligibility → TANF Method of Issuance → Enter the case number → Search.
- The TANF Method of Issuance screen displays, the "Pay To" field will be prefilled with the name of the TANF Benefit Recipient selected on the SNAP/TANF Case Level Details screen.
- At the Method of Issuance field, from the drop-down select Debit Card → Submit. Debit Card will display as the issuance method and the direct deposit information will disappear.
- On the upper left corner of the message "Request Submitted Successfully" will display. The debit card request will be sent to Conduent.
- If the client already has an account, including an account establishment with another program such as DCSE or Unemployment Insurance, a separate TANF Program account will be set up for her TANF payments. A new card will not be sent unless it is time for a new card or the client requests a new card. If the client does not have an existing debit card account a new account will be set up. A MasterCard package with her debit card and instructions will be sent to her.

## H. How to Change the Payment Issuance Method from Debit Card to Check

#### Responsible

Party

Action

EW

Client Request

- Upon receiving a request in writing or a completed Request for Change of Issuance Method form (032-03-0996) available at <a href="https://fusion.dss.virginia.gov/bp/BP-Home/TANF-and-VIEW/Forms">https://fusion.dss.virginia.gov/bp/BP-Home/TANF-and-VIEW/Forms</a>. From the Left Navigation, the EW will select Eligibility → TANF Method of Issuance → enter the case number. "Pay To" will be prefilled with the TANF Benefit Recipient selected on the SNAP/TANF Case Level Details screen. At the Method of Issuance field click on the down-box and choose Check. Click Submit.
- Check will display as the issuance method. The direct deposit information will disappear. Click Submit. At the top left-hand side of the screen the message "Request Submitted Successfully" will display.

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Appendix I – Information to be Given to Applicant/Recipient

Appendix III - Child Support Enforcement District Offices and

the Localities Within Districts

https://fusion.dss.virgina.gov/dcse/ or

https://fusion.dss.virgina.gov/dcse/DCSE-Home/Resources/Contacts

DIVISION OF CHILD SUPPORT	ΓENFORCEMENT	
DISTRICT OFFICES	TANF MANUAL	CHAPTER 600
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DCSE District offices information can be accessed at <a href="https://fusion.dss.virginia.gov/dcse/">https://fusion.dss.virginia.gov/dcse/</a> or <a href="https://fusion.dss.virginia.gov/dcse/DCSE-HOME/Resources/Contacts">https://fusion.dss.virginia.gov/dcse/DCSE-HOME/Resources/Contacts</a>

H. A parent or caretaker/relative of a child under 12 months of age who personally provides the care for a child. Note: This exemption can apply to an individual that is caring for a child under 12 months of age, regardless of the relationship as long as the child resides in the home of the caretaker.

Effective July 1, 2011, Virginia implemented the federal 12-month lifetime limit exemption for caring for a child under 12 months in the AU, or caring for a child under 12 months in the household, but not in the AU. Beginning with that date, an individual is eligible for no more than 12 months of the "caring for a child under 12 months" exemption in a lifetime.

Example 1: In 2016, Ms. Able used eight months of the "caring for a child under 12 months" lifetime limit exemption, with her first child. On January 5, 2018, at reapplication, Ms. Able notifies the agency that she is now caring for her newborn who is a SSI recipient. Based on receipt of SSI, the newborn is not included in the assistance unit. However, Ms. Able is eligible for the remaining four months of the "caring for a child under 12 months" lifetime limit exemption.

Example 2: Ms. Lange receives TANF for herself and her two children. On January 5, 2019, Ms. Lange notifies the agency her neighbor's six-month-old child has moved into her home while the neighbor is incarcerated. Because there is no relationship, Ms. Lange is not eligible to receive TANF for the child. However, because she is caring for a child in the household under 12 months, she is eligible for the "caring for a child under 12 months" lifetime exemption.

In a double caretaker TANF assistance unit in which one parent is incapacitated, the eligibility worker must refer the other caretaker for participation unless he can provide a written doctor's statement indicating that the incapacitated caretaker is unable to care for the child under twelve months.

Note: A parent or caretaker/relative who has reached the 12-month lifetime limit for the use of the "caring for a child under 12 months" exemption may be granted a temporary exemption of not more than six weeks.

I. TANF recipients who opted to be exempted from mandatory participation in VIEW after they have verified their full-time enrollment in an accredited public institution of higher education or other postsecondary school licensed or certified by the Board of Education or the State Council of Higher Education for Virginia and are taking courses as part of a curriculum that leads to a postsecondary credential, such as a degree or an industry-recognized credential, certification, or license. (Reference House Bill 484)

In the VIEW Program, a parent whose needs are removed from the payment must participate unless otherwise exempt. Reasons why the parent's needs have been removed from the payment include, but are not limited to: noncooperation with DCSE; disqualification for IPV violation; failure to provide a Social Security number; and failure to establish citizenship, eligible alien status, or legal presence. In addition, a parent whose needs are not included in the payment due to the stepparent deeming requirements, 305.4.F., or due to the sponsored alien deeming requirements, 305.4.D., must participate in VIEW, unless otherwise exempt.

A parent who does not meet TANF categorical requirements (parent is an SSI recipient or parent is an ineligible alien) is not required or eligible to participate in VIEW. For aliens who are in the country illegally, the EW must complete the Alien Details screen. For other individuals who are ineligible because they have not been in the country for five years from date of entry, including individuals who are lawful permanent residents, the EW must complete the Alien Details screen. Because these individuals are not part of the TANF AU, they will not be referred to VIEW.

Unless otherwise exempt, a parent who is a court-convicted offender serving a sentence while still living in the home should be referred to VIEW if he is allowed by the court to leave home to work or attend education/training activities.

- 901.3 <u>RESPONSIBILITIES OF THE ELIGIBILITY WORKER</u> Regarding VIEW, the eligibility worker must:
- A. Determine VIEW or exemption status prior to the initial approval, at redetermination when adding an individual to the assistance unit, or when a change in the individual's situation would affect her VIEW status. Such determinations should be documented on the Case Narrative Details screen in VaCMS.

Explain the exemption criteria to all applicants at application and to recipients at redetermination, and explain their obligation to report changes affecting their status. The recipient must provide information and verify all reported changes in exemption status. The eligibility worker must change the exemption status in the month in which the change is verified.

Exempt individuals who lose their exemption status must be referred to VIEW within three working days after the exemption ends. Changes that result in VIEW status changing from exempt to non-exempt but which are reported late, do not constitute an overpayment.

Mandatory individuals who become exempt must be advised of the status change and their right to participate in VIEW as volunteers.

- B. Provide a copy of the completed "Do You Have a Disability?" form (for the adult applicant or payee who completed the application for TANF) to the ESW for the VIEW record when the adult is referred to or volunteers for VIEW.
- C. Explain the requirements of the VIEW Program and the related supportive services to all applicants/recipients at application and redetermination. The EW should also cover transitional services that may be available when the TANF case closes: transitional childcare, transitional medical/dental services, transitional work-related expenses, transitional emergency intervention, transitional employment and training services (TET), transitional transportation, and VIEW Transitional Payment (VTP). All applicants and recipients, including non-parent caretakers in the assistance unit, who are not mandatory, must be offered the opportunity to volunteer for the VIEW Program.
- D. Advise all applicants/recipients of the sanctions/penalties that apply for failing/refusing to participate in VIEW, without good cause. The ESW will evaluate good cause.
- E. Provide to persons with an incapacity, information from the Department for Aging and Rehabilitative Services (DARS) that explains employment services provided by DARS. The information is available at <a href="https://www.vadars.org/publications.htm#gsc.tab=0">https://www.vadars.org/publications.htm#gsc.tab=0</a>.
- F. Review the individual's exempt/non-exempt status when changes are reported and as a part of the TANF eligibility redetermination process, unless the eligibility worker determined the individual to be 60 years old or older, or permanently incapacitated.

- Page 4a
- N. Upon receiving a task and reminder that the recipient has refused to **participate in** an initial assessment appointment or refused to sign the Agreement of Personal Responsibility without good cause, close the TANF case. <u>Note</u>: The client will be required to sign the Agreement of Personal Responsibility as a condition of eligibility if she reapplies for assistance. The EW will send the ANPA (032-03-0018) within three working days of receipt of the notification from the ESW.
- O. Obtain verification and impact the assistance payment when a recipient obtains employment.
- P. Send the Advance Notice of Proposed Action to the recipient at least 60 days prior to the case termination effective date when the 24 months time limit is to expire.
- Q. Upon notification from the ESW indicating that the VIEW participant is being placed in a Full Employment Program (FEP) placement, the EW will update the employment details information and run Eligibility. The TANF payment will continue per 901.14. The eligibility worker must conduct a prospective determination of eligibility in the last month of the FEP placement.
- R. When closing a TANF case with a VIEW participant, determine VTP eligibility. Inform the ESW when a VTP is started or terminated in VaCMS.
- S. Close the VTP case when the client is no longer eligible.
- T. Transfer the VTP case when a client moves to another locality in Virginia.

<u>Note</u>: It is the responsibility of the receiving agency to determine if the client continues to meet all of the VTP eligibility requirements.

- A. Refusal to Sign the Agreement of Personal Responsibility (APR) Refusal to sign the APR means overt refusal to sign or failing to participate without good cause in an initial assessment interview in which the APR was to be signed. If the ESW advises the EW that a mandatory individual has refused or failed to sign the APR, the TANF case must be closed as soon as administratively possible. When the ESW completes the Compliance/Non-Compliance Details screen in the ESP module for failure to sign the APR, the non-compliance information will populate on the Non-Compliance Details screen in Data Collection. A task and reminder will be generated to the EW to run eligibility to close the case. Note: If the individual who failed to sign the APR is a non-parent caretaker, the EW will remove that individual's needs from the TANF payment and the case will remain open as a child-only case. The individual cannot be included in the payment until an APR has been signed or the individual has become exempt.
- D <u>Subsequent Reapplication after Refusal to Sign the Agreement of Personal Responsibility</u>
  (APR) Upon a subsequent re-application for TANF, the applicant(s) determined to be VIEW mandatory must sign the APR before a final determination of eligibility and the issuance of payments, if appropriate. However, the signing of the APR is not a condition of eligibility for TANF if the case has been closed for 24 months or more.

Either the EW or ESW may obtain the applicant's signature on the APR. This is the only instance in which the EW may obtain the signed APR and the only instance when an APR is to be signed prior to approval of the TANF application.

If the APR has not been signed within the application processing time frame (refer to Section 401.1.E), the TANF application must be denied.

#### • No Countable Earnings

If the APR is signed within the application processing time frame and the household has no countable earnings, the EW will enter the date the APR is signed on the Program Request - Client screen and run Eligibility. The Program/TOA on the TANF - Eligibility Summary screen will change from TANF or TANF-UP to TANF/VIEW or TANF-UP/VIEW the month following the month after the APR was signed. The EW will scan and upload the signed APR to the TANF record in VaCMS.

#### Countable Earnings

If the APR is signed within the application processing timeframe and the household has countable earnings, the earnings will be screened in accordance with guidance at Section 305 (which does not include the VIEW enhanced disregard). The APR date should not be entered in VaCMS at this time.

O If the applicant is eligible for TANF without the VIEW enhanced disregards, the application will be approved. The EW will then enter the date the APR is signed on the Program Request Screen, then run eligibility. The client will be referred to VIEW. The EW will scan and upload the signed APR to the TANF record in VaCMS.

WORK PROGRAM (VIEW) TANF MANUAL CHAPTER 900

TEMPORARY ASSISTANCE

FOR NEEDY FAMILIES (TANF) 10/22 APPENDIX II PAGE 1

#### VIEW PAYMENT CALCULATION

## Example 1: Earnings

Assistance unit of 2 in a Group II locality. Mom earns \$456 gross income each month.

Step (1)	Screening at Federal Poverty Level	
	\$ 456.00 <b>\$1,526.00</b>	Gross Monthly Earnings < Monthly Federal Poverty Level for 2
Step (2)	Unearned Income \$ 385.00	Standard of Assistance for 2
	- <u>0.00</u> \$ 385.00	Unearned Income TANF Deficit
Step (3)	Earned Income Disregards \$ 456.00	Cross Monthly Formings
	\$ 430.00 - 193.00 \$ 263.00	Gross Monthly Earnings Standard Deduction for 2 x 20% = \$52.60
	<u>- 52.60</u> \$ 210.40	Net Earned Income
Step (4)	Add Net Earned Income and TANF Deficit	
	\$ 210.40	Net Earned Income
	+ 385.00	TANF Deficit
	\$ 595.40	< Monthly Federal Poverty Level for 2
	\$ 385.00	= VIEW Payment (TANF Payment)

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VIEW PAYMENT CALCULATION	10/22	APPENDIX II PAGE 2

Example 2: Earned and Unearned Income

Assistance unit of 2 in a Group II locality. Mom earns \$305 gross monthly and the assistance unit also receives \$120 unearned income monthly.

Screening at Federal Poverty Level	
\$ 305.00 <b>\$1,526.00</b>	Gross Monthly Earnings < Monthly Federal Poverty Level for 2
Unearned Income	
\$ 385.00 -120.00 \$ 265.00	Standard of Assistance for 2 Unearned Income TANF Deficit
Earned Income Disregards \$ 305.00 - 193.00 \$ 112.00 - 22.40 \$ 89.60	Gross Monthly Earnings Standard Deduction for 2 x 20% = \$22.40  Net Earned Income
Add Net Earned Income and TANF Defic	it
\$ 89.60 + 265.00 \$ 354.60	Net Earned Income TANF Deficit < Monthly Federal Poverty Level 2 = VIEW Payment (TANF Payment)
	\$ 305.00 \$1,526.00  Unearned Income  \$ 385.00

Example 3: Earnings Result in Ineligibility

Assistance unit of 4 in a Group III locality. Mom earns \$2,392 monthly gross income.

Step (1) Screening at Federal Poverty Level

\$2,392.00	Gross Monthly Earnings
\$2,313.00	Monthly Federal Poverty Level for 4

The assistance unit is ineligible.

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Example 4: Maximum Reimbursable

Assistance unit of 6 in a Group II locality. Mom earns \$457 gross monthly income.

## Step (1) Screening at Federal Poverty Level

\$ 457.00	Gross Monthly Earnings <
\$3,100.00	Monthly Federal Poverty Level for 6

#### Step (2) Unearned Income

\$ 761.00	Standard of Assistance for 6
<u>- 0.00</u>	Unearned Income
\$ 761.00	TANF Deficit

\$723.00 Maximum Reimbursable Amount

## Step (3) Earned Income Disregards

\$ 457.00	Gross Monthly Earnings
<u>- 258.00</u>	Standard Deduction for 6
\$ 199.00	x 20% = \$39.80

\$ 159.20 Net Earned Income

## Step (4) Add Net Earned Income and TANF Deficit

\$ 159.20	Net Earned Income <
+ 723.00	Maximum Reimbursable TANF Deficit
\$ 882.20	< Monthly Federal Poverty Level for 6
\$ 723.00	= VIEW Payment (TANF Payment)

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APPENDIX II PAGE 4

Example 5: Earned Income Case with Immunization Penalty

Assistance unit of 2 in a Group III locality. Mom earns \$966 gross monthly income. One member of the assistance unit receives \$60 SSA monthly. There is a \$50 immunization penalty.

## Step (1) Screening at Federal Poverty Level

\$ 966.00	Gross Monthly Earnings <
\$1,526.00	Monthly Federal Poverty Level for 2

## Step (2) Unearned Income

\$ 489.00	Standard of Assistance for 2
<u>- 60.00</u>	Unearned Income
\$ 429.00	TANF Deficit

## Step (3) Earned Income Disregards

\$ 966.00	Gross Monthly Earnings
<u>- 193.00</u>	Standard Deduction for 2
\$ 773.00	x 20% = \$154.60
<u>- 154.60</u>	
\$ 618.40	Net Earned Income

#### Step (4) Add Net Earned Income and TANF Deficit

\$ 612.40

+ 429.00 \$1,047.40	TANF Deficit < Monthly Federal Poverty Level for 2
\$ 429.00	= VIEW Payment (TANF Payment)

Net Farned Income

#### Step (5) Apply Immunization Penalty

\$ 429.00	VIEW Payment
- 50.00	Immunization Penalty
\$ 379.00	Net VIEW Deficit
\$ 379.00	= VIEW Payment (TANF Payment)

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## APPENDIX II PAGE 5

## Example 6: TANF-UP Household

Assistance unit of 4 in a Group II locality. Dad earns \$1,505 gross income.

#### Step (1) Screening at 150% of the Federal Poverty Level

\$1,505.00	Gross Monthly Earnings
\$3,470.00	< 150% of the Monthly Federal Poverty Level for 4

## Step (2) Unearned Income

\$ 577.00	Standard of Assistance for 4
<u>- 0.00</u>	Unearned Income
\$ 577.00	TANF Deficit

## Step (3) Earned Income Disregards

\$1,505.00	Gross Monthly Earnings
<u>- 193.00</u>	Standard Deduction for 4
\$1,312.00	X 20% = \$262.40
<u>- 262.40</u>	
\$1,049.60	Net Earned Income

## Step (4) Add Net Earned Income and TANF Deficit

\$1,049.60 + 577.00 \$1,626.60	TANF Deficit < 150% of the Monthly Federal Poverty Level for 4
\$ 577.00	= VIEW Payment (TANF Payment)

|--|

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#### **APPENDIX II PAGE 6**

## Example 7: Earned Income Case with DCSE Non-cooperation

Assistance unit of 3, mom and two children, in a Group II locality. Mom earns \$1,100 gross income. She is not cooperating with DCSE. Her needs have been removed from the TANF payment and the assistance unit size has been reduced to 2.

## Step (1) Screening at 100% of the Federal Poverty Level for an AU of 2

\$1,100.00	Gross Monthly Earnings
\$1,526.00	< 100% of the Monthly Federal Poverty Level for 2

## Step (2) Unearned Income

\$ 385.00	Standard of Assistance for 2
<u>- 0.00</u>	Unearned Income
\$ 385.00	TANF Deficit

## Step (3) Earned Income Disregards

\$1,100.00	Gross Monthly Earnings
<u>- 193.00</u>	Standard Deduction for 2
\$ 907.00	X 20% = \$181.40
<u>- 181.40</u>	
<b>\$</b> 725.60	Net Earned Income

## Step (4) Add Net Earned Income and TANF Deficit

\$ 725.60	Net Earned Income
+ 385.00	TANF Deficit
\$1,110.60	< 100% of the Monthly Federal Poverty Level for 2

CHAPTER 900

TEMPORARY ASSISTANCE FOR NEEDY FAMILIES (TANF)

10/22 APPENDIX III, PAGE 1

#### **2022** FEDERAL POVERTY LEVELS

Size of Family Unit	Month	<u>ly Pover</u>	ty Guideline
1		\$	1,133.00
2		\$	1,526.00
3		\$	1,920.00
4		\$	2,313.00
5		\$	2,706.00
6		\$	3,100.00
7		\$	3,493.00
8		\$	3,886.00

For each additional person add \$394

## 150% of the Federal Poverty Level (for TANF-UP Families)

Size of Family Unit	150% of the Fe	ederal Po	verty Level
1		\$	1,700.00
2		\$	2,289.00
3		\$	2,880.00
4		\$	3,470.00
5		\$	4,059.00
6		\$	4,650.00
7		\$	5,240.00
8		\$	5,829.00

For each additional person add \$591

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#### 1000.8 VIEW INITIAL ASSESSMENTS

#### A. Overview - Local Agency Responsibilities.

Each local agency will establish a process so that the initial assessment of VIEW clients includes the following:

- 1. An identification and evaluation of the participant's job readiness skills, occupational skills and interests, education, work history, and family/life circumstances including disabilities.
- 2. A determination of the participant's functional literacy if the participant does not have a GED, associate degree, or bachelor's degree.
- 3. An initial identification of the program activities that will be needed if the client does not find full-time employment.
- 4. A detailed evaluation of child care and other supportive service needs.
- 5. The signing of the Agreement of Personal Responsibility (APR).

## B. <u>Scheduling the Initial Assessment Interview</u>

- 1. The ESW will assess the participant within 10 calendar days if possible after assignment to the queue, but in all cases within 30 calendar days of assignment.
- 2. The assessment will take place during an individual, face-to-face, **telephone**, **or virtual** interview between the participant and the ESW. The assessment interview will be scheduled at a time that does not conflict with work hours, or with previously scheduled medical or mental health appointments, whenever possible. When necessary, the worker can meet with the participant at a mutually agreed upon location outside the agency.

If the initial assessment is conducted by telephone or virtually, the ESW should document the case file specifying the date on which the Activity and Service Plan was discussed and agreed to by the participant, mail a copy of the Activity and Service Plan and all other required documents to the participant to sign and return, and key the assignment information into the ESP module in VaCMS. The Activity and Service Plan is valid even if the client does not return a signed copy. The participant should be advised that the program assignment must be carried out even if she does not return the signed Activity and Service Plan.

3. The ESW will send the participant a letter informing her of the date of the assessment interview. The letter will explain that appearance for the assessment interview is a condition of continued eligibility for TANF and that failure to attend the interview and sign the Agreement of Personal Responsibility (APR) may result in termination of the TANF payment. The letter will also tell the participant how to contact the ESW if she is unable to attend the interview and needs to reschedule it.

Note: When the VIEW client is a refugee in a locality served by a Refugee Resettlement agency, the local agency should initiate contact with the resettlement agency to coordinate employment and training services. (See Appendix I for refugee resettlement agency contact information and local agencies served.) The resettlement agency will be responsible for sending the local agency a copy of the refugee's Individual Employment Plan (IEP) which details the employment services the resettlement agency will provide. Some of these services may count toward the client's VIEW participation requirement, but the overall responsibility for insuring that the refugee meets VIEW program requirements, including assignment of additional hours if needed, and verification of participation, remains with the local agency.

Refugees who receive Refugee Cash Assistance (RCA) rather than TANF or TANF-UP are not eligible to participate in VIEW and are not referred to the VIEW program. The responsibility for meeting their employment and training needs rests solely with the refugee resettlement agency serving the locality.

#### C. Client Failure to Attend the Initial Assessment Interview

If the recipient requests the closure of her TANF case prior to the scheduled date of the initial assessment appointment,

the ESW will send a Communication form to advise the EW to close the case. If the recipient subsequently requests that the TANF case be reopened prior to the effective date of the case closure, she must complete the initial assessment appointment and sign the Agreement of Personal Responsibility before the TANF case will be reopened. The VIEW worker will make every effort to schedule this appointment prior to the effective date of the TANF case closure. The recipient will be advised that if she fails to attend the appointment, the TANF case will be closed based on her original request.

- 1. If the participant does not appear for the interview, the ESW must attempt to contact the client verbally. If the ESW determines from the contact that the participant did not have good cause for missing the appointment, or if the ESW is unable to contact the client verbally, the ESW must take action to begin the termination process. Based on agency procedures, the ESW will either send the client the VIEW Notice of Sanction/Termination (032-02-0307) or the Advance Notice of Proposed Action within 3 business days of the missed appointment. Alternately, the ESW will immediately notify the EW who will send the ANPA within 3 business days of receipt of the notification.
- 2. The ANPA notifies the client that she must contact the ESW within 10 days from the date of the notice with documented good cause or the agency will take action to terminate the TANF case.
- 3. If the client decides to be interviewed by the ESW and to sign the APR, and does both prior to the effective date of case closure as specified on the ANPA, the case will not be closed.
- D. <u>Client Failure to Attend the Initial Assessment Interview After Having Signed the APR as a Condition of TANF Eligibility.</u>

If a client's TANF case is closed because she refused to sign the APR, she must sign the APR as a condition of eligibility if she reapplies for TANF. If her TANF case is approved and she is referred to VIEW, and if she then fails to keep the appointment for the initial assessment interview, her case will be sanctioned, not terminated.

#### E. The VIEW Assessment Interview

The ESW will conduct an interview with the client either face-to-face, by telephone, or virtually, to determine her prior education, training, work experience, service needs and current job readiness. The interview will be strength-based and will focus on the client's strengths in all areas of life and work rather than on deficits or barriers.

The interview will include:

- 1. An identification and evaluation of the participant's job readiness skills, occupational skills and interests, education, work history, and family/life circumstances. The assessment will focus on the skills and abilities the participant already possesses that would allow her to progress to living wage employment. The VIEW Assessment form (032-02-0303-05-eng), or other assessment instrument approved by the agency's TANF/VIEW Regional Consultant, will be used to record the information obtained in the interview.
- 2. A determination of the participant's functional literacy. If the participant does not have a GED, associate degree, or bachelor's degree, her functional literacy will be determined through use of the Information Sheet (032-03-0311-02-eng) or other literacy assessment tool such as the Test of Adult Basic Education (TABE) or the Comprehensive Adult Student Assessment Systems (CASAS) instrument. Prior test scores from the TABE or CASAS,

## 1000.18 JOB FOLLOW - UP

- A. Job follow-up is provided to all VIEW participants once they find full or part-time employment. Follow-up is provided for a minimum of three months unless the client begins receiving a VIEW Transitional Payment (VTP). (See 1000.22 B for information about VTP including job follow-up requirements).
  - 1. Job Follow-Up Open TANF Case

Job follow-up is carried out each month for each employed (either full or part-time) VIEW participant with an open TANF case. Job follow-up will continue for up to 24 months if the participant is employed throughout her VIEW participation and the TANF case is still open.

2. Job Follow-Up - Closed TANF Case Without VTP

Follow-up will continue for each employed (either full or part-time) VIEW participant once the TANF case has closed if the minimum three contacts have not been made and the client is not receiving a VTP payment. The VIEW enrollment will be closed and follow-ups ceased once the minimum three contacts have been completed or three months after the TANF case is closed – whichever comes first. The VIEW enrollment will remain open in the ESP module in VaCMS during the follow-up period but should be closed when the follow-ups are complete.

B. Job follow-ups must be made on or after the last day of the employment month and entered into the ESP module by the 15<sup>th</sup> of the following month. For example, the client begins employment on October 25<sup>th</sup>. The first follow-up will be made on or after October 31<sup>st</sup> and the data will be entered in the ESP module by November 15<sup>th</sup>. The second follow-up will be made on or after November 30<sup>th</sup> and the data will be entered in the ESP module in VaCMS by December 15<sup>th</sup>.

The first follow-up contact will be either a face-to-face, telephone, or virtual meeting between the worker and the client. All other follow-up contacts may be completed face-to-face, by telephone, or virtually. The date and result of the contact will be recorded on the Job Follow-Up Contact — Current VIEW Participants form (032-03-0403). If the client cannot be reached, the ESW will mail the client the VIEW Job Follow-Up form (032-03-0402) and record the date mailed on the Job Follow-Up Contact form.

Follow-up calls should be made between the last day of the month and the 5<sup>th</sup> of the next month so that any VIEW Job Follow-Up forms which have to be mailed can be returned by the client and follow-up entered into the ESP module system by the 15<sup>th</sup>.

Clients for whom the follow-up contact could not be successfully completed, and who are sent but do not return the VIEW Job Follow-Up form, will be referred for sanction if the TANF case is still open. If the client complies with program requirements and responds to the job follow-up request prior to the implementation date of the sanction, the sanction will not be imposed.

- C. Job follow-up consists of two separate activities: on-going client contact to support job retention/career advancement, and wage verification.
  - 1. Job Retention/Career Advancement Follow-up: The basic purpose of job follow-up is to assist the client in resolving any problems that may affect her employment. This purpose can best be

achieved through a conversation with the client in which problems can be discussed. Problems may relate directly to the job, or may involve difficulties in other areas of the client's life.

Additionally, job follow-up provides the worker the opportunity to help the client in the area of career advancement – either with her current employer or through a move to a new position. Specific services which may be provided include:

- a. job retention counseling
- b. career exploration focused on employment with better wages, hours, benefits, or other factors that make a job a better fit for the client and lead to increased self-sufficiency
- c. referrals to other program activities including education or training
- d. provision of job leads or other resources for additional job search
- e. work-related workshops or seminars
- 2. Wage Verification: The client's hourly rate of pay and number of hours of employment per week must be verified by the first job follow-up. Verification may consist of information from the EW based on employer verification, pay stubs, wage forms, or direct contact with the employer by the ESW. The VIEW record should contain a copy of any wage and hours verification in the TANF record.

The hours and rate of pay verified at the first follow-up will be entered into the ESP module in VaCMS at that time. They will remain unchanged at the time of the 2<sup>nd</sup>, 3<sup>rd</sup>, 4<sup>th</sup>, 5<sup>th</sup>, and 6<sup>th</sup> monthly follow-ups unless a change is reported by the client.

If the client continues to have an open TANF/VIEW or TANF-UP/VIEW case, the worker will schedule a face-to-face, **telephone**, **or virtual** reassessment for the 6th month of follow-up and will again verify the hours and rate of pay at that time. That information will be entered into the ESP module at the time of the follow-up in the 7<sup>th</sup> month, and when the 8<sup>th</sup>, 9<sup>th</sup>, 10<sup>th</sup>, 11<sup>th</sup>, and 12<sup>th</sup> follow-ups are made unless a change is reported by the client. The same procedure will be followed at the time the client has the next reassessment in the 12<sup>th</sup> and 18<sup>th</sup> months of participation.

- D. There are three possible outcomes to a job follow-up contact:
  - 1. The participant is employed
  - 2. The participant has left employment
  - 3. The ESW is unable to contact the participant, or the participant does not respond to the job follow-up contact

Job follow-up information is recorded in the ESP module as well as on the Job Follow-Up Contact – Current VIEW Participants form. The ESW may also document follow-up information on the contact sheet or in the narrative.

Example: The VIEW client becomes employed effective October 4<sup>th</sup>. Complete a new Activity and Service Plan showing the client's employment and outlining her responsibilities regarding monthly follow-ups. Enter the employment, wages, and hours information into the ESP module in VaCMS. This action will result in the client's name being added to the monthly Job Follow-Up Report beginning with month two.

A face-to-face meeting, follow-up call, **or virtual meeting** will be **conducted** between October 31<sup>st</sup> and November 5<sup>th</sup> which will focus on job retention and career advancement. The ESW will complete the Job Follow-Up Contact form documenting the meeting or the call. If the wage and hours verification was not made at the time the employment information was entered into the ESP module, the ESW will verify that information at the follow-up.

The ESW receives notification that the TANF case will close effective December 31<sup>st</sup>. If the client is not eligible for VTP, enter the December follow-up information in the ESP module and continue doing regular VIEW job follow-ups until the required three minimum follow-ups have been completed. (See guidance at 1000.22.B for information regarding eligibility criteria for VTP).

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# 1000.19 REASSESSMENT

Reassessment provides the ESW and the participant the opportunity to review the participant's progress in the VIEW program and address any problems which may present an obstacle to achieving self-sufficiency. The reassessment will identify the reason the participant was unable to obtain full-time unsubsidized employment or participate fully in the program and the ESW will assist the participant in resolving the identified barriers.

If there is a reason to believe that the participant's failure to find full-time employment or participate fully in the program is related to a disability, the worker may offer screening, and if the screening identifies that the individual is likely to have a disability, will offer an in-depth evaluation, to identify the nature and severity of the disabilities, the individual's limitations, and any accommodations needed. The individual's Activity and Service Plan will be revised to reflect this information.

The ESW will conduct a reassessment whenever the participant leaves or completes an assignment. Reassessments may be completed prior to the end of the current assignment to ensure that participants are placed in new activities immediately after the end of an activity. (For example, if an assignment is scheduled to end 1/15, the ESW can schedule the reassessment appointment to take place prior to 1/15). The participant's activity end date will not be shortened due to early reassessment unless the assigned activity actually ended before the scheduled end date shown on the Activity and Service Plan. In all cases, the reassessment must be completed no later than one week following the end of an assignment. New assignments will be scheduled to begin no later than two weeks after the reassessment and immediately, if possible. Prompt reassessment and reassignment will reduce the "down" time between activity assignments and will positively affect the agency's participation rate.

The ESW must conduct a face-to-face, **telephone**, **or virtual** reassessment interview with the participant following the completion of the initial Job Search. All subsequent reassessments may be completed through a face-to-face, **telephone**, **or virtual interview**, in all cases, the ESW must conduct an interview with the participant at least every six months.

If the reassessment is conducted by phone **or virtually**, the ESW should document the case file specifying the date on which the new Activity and Service Plan was discussed and agreed to by the participant, mail the participant a copy of the Activity and Service Plan to sign and return, and key the new assignment information into the ESP module in VaCMS. The Activity and Service Plan is valid even if the client does not return a signed copy. The participant should be advised that the new program assignment must be carried out even if she does not return the signed Activity and Service Plan.

## CHANGE REPORT

CASE NAME	CASE NUMBER
WORKER NAME	LOCALITY
AGENCY TELEPHONE NUMBER	
CERTIFICATION PERIOD	YOUR HOUSEHOLD SIZE

You must report changes that occur in your household to ensure that your Supplemental Nutrition Assistance Program (SNAP)or Temporary Assistance for Needy Families (TANF) benefit amount is correct. You may use this form to report changes listed below for your SNAP or TANF case. You may also report changes online at <a href="https://commonhelp.virginia.gov/access/">https://commonhelp.virginia.gov/access/</a>. Report changes within 10 days from when they occur but, no later than the 10<sup>th</sup> day of the next month. If you do not report changes, you may have to repay benefits you receive incorrectly, be fined, or prosecuted.

Please note changes on the next page. Please provide proof if there are changes.

- If you receive TANF, tell us if:
  - · Your address changes;
  - A child, including a newborn, or the father, or the mother of a child, enters or leaves your home;
  - There are changes that may affect your participation in VIEW, such as changes in income, employment, education, training, transportation, and child care; or
  - All the income for your household before taxes goes over the 130% Gross Income Limit listed in Chart A below.

#### Your case has been certified effective

based on a household size of .

- If you receive SNAP as part of the Elderly Simplified Application Project (ESAP) and your certification period is 36 months (three years), tell us if:
  - There is a change in the number of people in your household;
  - You have lottery or gambling winnings of \$4,250\* or more; or
  - You or any member of your household starts getting income from working.
- . If you receive SNAP and your certification period is five (5) months or longer, tell us if:
  - All the income for your household before taxes goes over the limits in Chart B below unless the note for Chart A applies.
  - The number of work hours goes under 20 per week for persons who are between the ages of 18-50 if there are no children in the home.
  - You have lottery or gambling winnings of \$4,250\* or more.
- If you receive SNAP and your certification period is for one (1) month to four (4) months, tell us if:
  - There is a change in the number of people in your household;
  - Your address changes, including shelter expenses that change resulting from the move;
  - The obligation to pay child support changes or the amount paid to someone outside the household changes;
  - Your liquid resources, such as bank accounts, cash, bonds, etc. are \$2,750 or \$4,250\* or more;
  - You have lottery or gambling winnings of \$4,250\* or more;
  - The number of work hours goes under 20 per week for persons who are between the ages of 18-50 if there are no children in the home; or
  - There are changes in income:
    - There are income changes of more than \$125 except, you do not have to tell us if your TANF income changes if your TANF case is in Virginia;
    - The source of your income changes, including if you start or stop a job: or
    - Your job switches from full-time to part-time or part-time to full-time.

	Chart A (G	ross Income	Limit 130%)*		Chart B (Gross Income Limit 200%)*				
HH			Every 2	Twice a	HH			Every 2	Twice a
Size	Monthly	Weekly	Weeks	Month	Size	Monthly	Weekly	Weeks	Month
1	\$ 1,473	\$ 342.55	\$ 685.11	\$736.50	1	\$ 2,265	\$ 526.74	\$1,053.48	\$ 1,132.50
2	1,984	461.39	922.79	992.00	2	3,052	709.76	1,419.53	1,526.00
3	2,495	580.23	1,160.46	1,247.50	3	3,839	892.79	1,785.58	1,919.50
4	3,007	699.30	1,398.60	1,503.50	4	4,625	1,075.58	2,151.16	2,312.50
5	3,518	818.13	1,636.27	1,759.00	5	5,412	1,258.60	2,517.20	2,706.00
6	4,029	936.97	1,873.95	2,014.50	6	6,199	1,441.62	2,883.25	3,099.50
7	4,541	1,056.04	2,112.09	2,270.50	7	6,985	1,624.41	3,248.83	3,492.50
8	5,052	1,174.88	2,349.76	2,526.00	8	7,772	1,807.44	3,614.88	3,886.00
Additional					Additional				
members	+512	+119.06	+238.13	+256	members	+787	+183.02	+366.04	+393.50

<sup>\*</sup>Amounts are valid through 9/30/2023.

Add together the gross income for all of the people in your household. New income total \$\_\_\_\_\_

Note: Chart A applies to SNAP households that have a member who cannot get SNAP benefits because of a felony conviction, a conviction for a SNAP intentional program violation, or because of an employment and training requirement. Please contact me at the number above if you are not sure which chart applies to you or if you need help completing this form.

# **DETAILS ON CHANGES THAT HAVE OCCURRED**

# CHANGE IN THE NUMBER OF PEOPLE IN YOUR HOUSEHOLD

Person completing this form

Mamo		HAS ANYONE MOVED IN? Name			Date moved in Relation			elationship to you So			Social Security Number		
Name			Date move	Bate meved in			Relationship to you			Social Security Number			
Date of Birth		Race (n	ot required)	required)		Sex		N	Marital Status				
U.S. Citizen Yes ( ) No ( )	If Alien	, give alien	number, date	umber, date of entry		Last school grade complete		ed   Currently in School? Yes ( ) No ( )					
HAS ANYONE MO	OVED C	OUT?											
Name			Date moved	d out	Name							Date r	noved ou
GE IN YOUR ADDRI					1								
New Address (Stree	t, Apt. N	umber)						City	, State,	ZIP			
CHANGE IN SHEI	I TER E	YPENSES	S THAT RES	ULTE	ROM TI	HFI	MOVE						
Rent or Mortgage		Property Ta			eowner's				Electr	icity			
\$ per		\$	per	\$		per			\$		ре	r	
Gas		Oil		Keros	sene, Coa	al, w	ood, et	c. List	and give	e amo	ount		
\$ per Water/Sewer		\$	per	Talan	hone (Ba	ooio '	Comino	Only	Install	otion	Гооо		
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GE IN LEGALLY OB -Person paying supp		ED CHILD	Person rece						HOLD / obligate	nd	Δm	ount pai	۸
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MR \$4 250* (*\$4 250													
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Date

## **INFORME DE CAMBIO**

Nombre del Caso	Número de Caso
Nombre del Trabajador	Localidad
Número de Teléfono de La Agencia	
Período de Certificación	Tamaño de Su Hogar

Debe informar los cambios que ocurran en su hogar para asegurarse de que sea correcto el monto de su beneficio del Programa de Asistencia Nutricional Suplementaria (SNAP) o Asistencia Temporal para Familias Necesitadas (TANF). Puede usar este formulario para informar los cambios enumerados a continuación para su caso de SNAP o TANF. También puede informar los cambios en línea en <a href="https://commonhelp.virginia.gov/access/">https://commonhelp.virginia.gov/access/</a>. Informe los cambios dentro de los 10 días de su ocurrencia, pero antes del día 10 del mes siguiente. Si no informa los cambios es posible que deba reembolsar los beneficiosque recibe incorrectamente, reciba una multa o sea procesado.

Tenga en cuenta los cambios en la página siguiente. Proporcione pruebas si hay cambios.

- Si recibe TANF, indique si:
  - Cambia su domicilio;
  - Un niño, incluido un recién nacido, o el padre o la madre de un niño, ingresa o deja el hogar;
  - Hay cambios que pueden afectar su participación en VIEW, como cambios en ingresos, empleo, educación, capacitación, transporte y cuidado de niños; o
  - Todos los ingresos de su hogar antes de impuestos superan el límite de 130 % de ingresos brutos del Cuadro A que se muestra a continuación.

#### Su caso ha sido certificado como efectivo

#### basado en un tamaño de hogar de

- Si usted recibe los beneficios del SNAP como parte del Proyecto de solicitud simplificada para ancianos (ESAP) y su período de certificación es de 36 meses (tres años), indíquenos si:
  - Hay un cambio en la cantidad de personas en su familia.;
  - Tiene premios de lotería o apuestas de \$4,250\* o más.
  - Usted o algún miembro de su familia comienza a recibir ingresos por trabajar.
- · Si recibe los beneficios del SNAP y su período de certificación es de cinco (5) meses o más, indíquenos si:
  - Todos los ingresos de su hogar antes de impuestos superan los límites del Cuadro B que se muestra a continuación a menos que se aplique la nota para el Cuadro A.
  - La cantidad de horas de trabajo es inferior a 20 por semana para las personas que tienen entre 18 y 50 años si nohay niños en el hogar.
  - Tiene ganancias de lotería o apuestas de \$4,250\* o más.
- Si recibe los beneficios del SNAP y su período de certificación es de un (1) mes o cuatro (4) meses, indíquenos si:
  - Hay un cambio en la cantidad de personas en su hogar;
  - Su dirección cambia, incluidos los gastos de alojamiento que cambian como resultado de la mudanza;
  - La obligación de pagar la manutención infantil cambia o la cantidad pagada a una persona fuera del hogar cambia;
  - Sus recursos líquidos, como cuentas bancarias, efectivo, bonos, etc. son de \$ 2,750 o \$ 4,250 \* o más;
  - Tiene ganancias de lotería o apuestas de \$4,250\* o más;
  - La cantidad de horas de trabajo es inferior a 20 por semana para las personas que tienen entre 18 y 50 años si nohay niños en el hogar; o
  - Se producen cambios en los ingresos:
    - Hay cambios de ingresos de más de \$125, pero no es necesario informarlo si sus ingresos de TANF cambian ysu caso de TANF está en Virginia;
    - La fuente de sus ingresos cambia, incluso si comienza o deja un empleo: o
    - Su trabajo cambia de tiempo completo a medio tiempo o de medio tiempo a tiempo completo.

Cuadro A (Lí	mite de 130	% de ingresos	s brutos)*	•	Cuadro B (Límite de 200 % de ingresos brutos)*				
Tamaño del	Mensual	Semanal	Cada 2	Dos veces	Tamaño del	Mensua	Semanal	Cada 2	Dos veces
hogar			semanas	al mes	hogar	1		semanas	al mes
1	\$ 1,473	\$ 342.55	\$ 685.11	\$736.50	1	\$ 2,265	\$ 526.74	\$1,053.48	\$ 1,132.50
2	1,984	461.39	922.79	992.00	2	3,052	709.76	1,419.53	1,526.00
3	2,495	580.23	1,160.46	1,247.50	3	3,839	892.79	1,785.58	1,919.50
4	3,007	699.30	1,398.60	1,503.50	4	4,625	1,075.58	2,151.16	2,312.50
5	3,518	818.13	1,636.27	1,759.00	5	5,412	1,258.60	2,517.20	2,706.00
6	4,029	936.97	1,873.95	2,014.50	6	6,199	1,441.62	2,883.25	3,099.50
7	4,541	1,056.04	2,112.09	2,270.50	7	6,985	1,624.41	3,248.83	3,492.50
8	5,052	1,174.88	2,349.76	2,526.00	8	7,772	1,807.44	3,614.88	3,886.00
Miembros					Miembros				
adicionales	+512	+119.06	+238.13	+256	adicionales	+787	+183.02	+366.04	+393.50

<sup>\*</sup>Estos importes son válidos hasta el 9/30/2023

Sume los ingresos brutos de todas las personas de su hogar. Nuevo total de ingresos \$\_\_\_\_\_

Nota: El Cuadro A corresponde a los miembros del SNAP que tienen un miembro que no puede obtener los beneficios del SNAP debido a una condena por delito, a una condena por una violación intencional al programa del SNAP o por un requisito de empleo o capacitación. Comuníquese conmigo al número que se indica arriba si no está seguro sobre cuál cuadro corresponde a usted o si necesita ayuda para completar este formulario.

Esta institución es un proveedor de igualdad de oportunidades

032-03-0051-40-spa (09/2022)

# **DETALLES DE LOS CAMBIOS OCURRIDOS**

CAMBIO EN LA CANTIDAD DE PERSONAS EN SU HOGAR

	Nombre			Fecha	de ingreso	aı nogar	i K€	eiacion co	on usted		numer	o del Seguro Socia
	Fecha de Nacimient	0	Raza (n	o obligatoi	rio)	Sexo				Esta	ido Civ	il
	Ciudadano de los EE. UU. Sí ( ) No ( )		extranjeros, i njero y la fecl					no grado o pletado	escolar		¿Actu escue Sí ( )	
	¿ALGUNA PERS	ONA S	SE MARCH	Ó DEL H	OGAR?							
	Nombre			Fecha e hogar	en que dejó	Nomb	re					Fecha en que de el hogar
ВІ	O EN SU DOMICIL	0		•		•						
	Nuevo domicilio (cal	le, núm	nero de apart	amento)					Ci	udad,	Estado	o, Código Postal
	CAMBIO EN LOS	GAS1	TOS DE AL	OJAMIEI	NTO QUE	RESUL	TΑ	RON DE	LA MUD	ANZ	Δ	
	Alquiler o Hipoteca				edad Segur					tricid		
	\$ por		\$	por	\$		por		\$		ро	or
	Gas		Combustibl					n, mader		ciona		icar un importe
	\$ por		\$	por								
	Agua/Alcantarillas		Residuos		Teléfo	no (Solo	o Se	rvicio Bás	sico) Arai	ncele	s de Ins	stalación
	\$ por		\$	por	\$		por		\$		ро	or
ы	O EN MANUTENCI	ÓN IN	FANTIL LE	GALMEN	NTE OBLIC	GADA F	PAG	ADA A	OTRO MI	EMB	RO DI	EL HOGAR
	Persona que paga la	a manu	tención	Persona manuter	que recibe	la		Importe le establecie	egalmente		Imp	orte pagado
				manutei	ricion			\$	por		\$	por
	PERAN \$2,750 O \$ na permanente).  Nombre	4,250	* <b>(</b> *\$4,250 se	•	o si una per Cuenta	sona en	su h	nogar tien	e 60 años o Saldo	de eda	ad o ma	ás, o está discapac
IBO	DE GANANCIAS	DE LO	OTERÍA O A	APUESTA	AS DE \$4,2	250* O	ΜÁ	S				
	Nombre			Importe	Bruto Recil	oido			Fecha de	Rece	epción	
				Lugar d	le Recepció	า						
	U O EN LA CANTIDA OS SI NO HAY NIÑO				JO EN LA	SEMA	NA	MENOR	A 20 PA	RA N	IIEMB	ROS ENTRE 18
	Nombre					Cantid	lad c	de Horas	de Trabajo			
ВІ	D EN LOS INGRES	OS DI	E MÁS DE	<b>\$125</b> (din	nero de tral	oajo o d	de fu	uentes co	omo el Se	guro	Social	I, SSI,pensiones,
	Nombre			Tipo de	Ingreso				Importe			
	¿CAMBIO EN LA	FUEN	ITE DE ING		¿HA CON	IENZAI	00					GRESOS?
	Nombre			Fuente				Fech	a de Inicio/	Finaliz	zación	
								Canti	dad de Hoi	as si	Comer	nzó a Trabajar
	¿HA CAMBIADO	DF TII	EMPO CON	IPI FTO	A MEDIO	TIFMP	റ	DE ME	DIO TIEM	ΡΩ Δ	TIFM	IPO COMPLETO
	Nombre	<u> </u>		Emplea				<u> </u>	Cantidad			0 001111
os	CAMBIOS											
								_				
	Persona que co	mplet	a este formi	ulario						F	echa	

# COMMONWEALTH OF VIRGINIA DEPARTMENT OF SOCIAL SERVICES VIEW PROGRAM

Participant Name:		
Case Number:		
ESW:		

### HARDSHIP EXCEPTION DETERMINATION FORM

				LI LIGHT IIO	, DETERMINA		
I.	HAR	RDSHIP	PREQUESTED (Check	One)			
	☐ Fa	actors R	Related to Job Availabilit	ty are Unfavorabl	e		
		•	Actively Seeking Em	ployment	☐ Yes	□ No	
	<b>□</b> E:	mployn	nent-related Education/T	Training			
		•	Loss of Employment	Unrelated to Job	Performance	☐ Yes	□ No
II.	<u>GUI</u>	DANCI	E REVIEW (check appli	icable statement(s	3))		
	Excl	uding a	ny sanctions improperly	imposed:			
		(com	not been sanctioned more ponents, required intervinever been sanctioned for	iews, assessments	, etc.)		te in assigned activities
			ication was timely: Request Received: Within 60 days Not within 60 days due		No / No oon Y	∕es □ N	Io
	□ R	equired	Copy of Request Attach	ned	s 🗖 No	)	
			the participant meet all s, continue to Section III			☐ No eligible for a hard	Iship exception.
III.	EVA	LUAT	ION OF ELIGIBILITY	FOR HARDSHII	P EXCEPTION		
	Mee	ts the co	onditions of a 90 day har	rdship? 🔲 Ye	s 🗆 No	)	
	A.	90-Da	ay Hardship Conditions				
		1.	Actively Seeking Emp	loyment			
			Unable to find employ the TANF grant plus the			other sources of	income, equals or exceeds
			TANF Grant Standard Deduction:	<u>\$193</u>	Employment: Other Income:		
			Total:		Total:		
			Satisfactorily participa	ted in all job sear	ching activities w	hile in VIEW.	

III. <u>EVALU</u>	JATION OF	ELIGIBILITY FO	OR A HARDSI	HIP EXCE	EPTION - CONT'D						
2	2. Loss of	`Employment Un	related to Perfo	<u>ormance</u>							
	Has applied for unemployment compensation Has lost employment for reasons other than performance (If sufficient quarters of employment existed client would be eligible for unemployment compensation.)										
☐ Yes	□ No	Meets the co	onditions of a 12	2-month ha	ardship?						
B. <u>1</u>	2-Month Har	dship Conditions									
1	. Employ	ment-Related Ed	ucation/Trainir	<u>ıg</u>							
- - - -	Is maki Educati	Enrolled in employment-related education/training for at least 9 of the last 12 months. Is making satisfactory progress in education or training. Education/training is expected to be completed in 12 months or less. Request is not for any of the following educational components: ABE, GED, ESL, High School.									
2	2. <u>Factors</u>	Related to Job U	navailability								
	Participant has been actively seeking employment. Unemployment rate in locality for last 2 quarters of available data has been 10% or greater.										
IV. <u>DISPOS</u> ☐ Yes	SITION □ No	Eligible for	hardship except	tion? If no	ot, why?						
Approved: 🗖	One-year hard	dship for(Reason	):								
F	From:	/ /	To:	/							
Approved: 🗖	90 Day hards	hip for(Reason):				_					
F	From:	/ /	To:			-					
ESW Signatu	re:				Date:						
					Date:						
						_					

III.

### HARDSHIP EXCEPTION DETERMINATION FORM

FORM NUMBER - 032-03-0376-14-eng (10/22)

<u>PURPOSE OF FORM</u> - This form is designed to help the ESW determine if a VIEW participant is eligible for a Hardship Exception to the TANF 24-month time limit.

<u>USE OF FORM</u> - The form is completed when a request for a hardship exception has been received by the agency.

NUMBER OF COPIES - One original in case record.

<u>INSTRUCTIONS FOR COMPLETION OF FORM</u> - Section I documents which hardship exception is being requested. A copy of the request should be attached to the form.

Section II documents the exclusion of sanctions improperly imposed. To qualify for a hardship, all three qualifying criteria must be met.

Section III documents the particular policy requirements for individual 90-day and 12-month hardship exceptions. To qualify for a hardship exception, the conditions must be met. (Check "yes").

Section IV documents the final determination of whether a VIEW participant who has reached the end of the 24-month time limit is eligible for a particular hardship exception.

The Hardship Exception Determination Form must be signed by both the VIEW worker and VIEW supervisor.

Commonwealth of Virginia Department of Social Services Temporary Assistance for Needy Families

AGENCY USE ONLY
Case Name
Case Number
Eligibility Worker Number

#### NOTICE OF INTENTIONAL PROGRAM VIOLATIONS AND PENALTIES

Virginia law requires TANF applicants and recipients to let the local department of social services know of certain changes that might cause a change in his or her assistance. If you withhold information or give false information, you may be prosecuted for perjury, larceny, or welfare fraud. You may be subject to a disqualification hearing. If you are found guilty, you will be ineligible to receive TANF for yourself for six months for the first offense, 12 months for the second offense, and permanently for the third offense.

The following changes must be reported within 10 days of the day they occur, but at the latest, you have until the 10th day of the following month to report the change. If you are not sure whether to report a particular change, please discuss the change with your worker.

- 1. Changes of address (also let us know if your telephone number changes so we can contact you if needed)
- 2. Changes in the household composition resulting from one of the following individuals entering or leaving the home:
  - An eligible child, including a newborn, or
  - The father or mother of an eligible child, including a newborn
- 3. Changes that may affect VIEW participation including changes in the need for transportation, child care, or any other supportive services.
- 4. Income from your household that goes over the limit below.

Number of People in your Household	Report Income Change When Household Income Exceeds These Amounts						
	Monthly	Weekly	Every 2 weeks	Twice a month			
1	\$1,473	\$ 342.55	\$ 685.11	\$ 736.50			
2	1,984	461.39	922.79	992.00			
3	2,495	580.23	1,160.46	1,247.50			
4	3,007	699.30	1,398.60	1,503.50			
5	3,518	818.13	1,636.27	1,759.00			
6	4,029	936.97	1,873.95	2,014.50			
7	4,541	1,056.04	2,112.09	2,270.50			
8	5,052	1,174.88	2,349.76	2,526.00			
For each additional Person	+\$512	+\$119.06	+\$238.13	+\$256			

These amounts are good through 9/30/2023.

I have read this notice and understand my responsibility to report the above changes by the 1	0th day of	the
month following the change.		

Applicant/Client Signature	Date
Worker Signature	.Date

#### NOTICE OF INTENTIONAL PROGRAM VIOLATIONS AND PENALTIES

FORM NUMBER - 032-03-0646-22-eng (10/22)

<u>PURPOSE OF FORM</u>-The purpose of the form is to advise the client of Intentional Program Violations (IPV) and the penalties. It also informs the client of the TANF and VIEW changes that must be reported.

<u>USE OF FORM</u>-The form advises the client of the types of information that must be reported, and the IPV penalties that may be imposed, and the time period of the penalties.

NUMBER OF COPIES -Two.

<u>DISPOSITION OF THE FORM</u> - The eligibility worker will explain the notice to the applicant when processing a TANF application. The eligibility worker and client will sign the form and date it. The original is filed in the TANF record and a copy is given to the client.

<u>INSTRUCTIONS FOR PREPARATION OF FORM</u>-Explain the information on the form to the client. The client and the worker are to sign the form and date it.

Commonwealth of Virginia
Department of Social Services
Temporary Assistance for Needy Families

## AVISO DE VIOLACIONES INTENCIONAL DEL PROGRAMA Y SANCIONES

La ley de Virginia requiere que los solicitantes de TANF y receptores para que el departamento local de servicios sociales sabe deciertos cambios que podrian causar un cambia en su asistencia. Si usted oculta informacion o dar falsa informacion, que puede ser procesado par peijurio, hurto o fraude del bienestar. Usted puede estar sujeto a una audiencia descalificacion. Si se le encuentra culpable, usted no sera elegible para recibir TANF par si mismo para seis meses par la primera ofensa, 12 meses par la segunda ofensa, y pemanentemente par la tercera ofensa.

Los siguientes cambios deben ser reportados dentro de los 10 dias del dia en que se producen, pero a mas tardar, que tienen hasta el dia 10 del mes siguiente para reportar el cambia. Si usted no esta seguro si debe informar de un particular, cambiar, por favor discutir el cambia con su trabajador.

- 1. Los cambios de direccion (tambien haganoslo saber si su numero de telefono cambia para que podamos contactar con usted si esnecesario)
- 2. Cambios en la composicion de los hogares como consecuencia de una de las siguientes personas que entren o salgan de la casa:
  - Un nino elegible, incluyendo un recien nacido, o
  - El padre o la madre de un niilo elegible, incluyendo un recien nacido
- 3. Los cambios que puedan afectar a la participación VISTA incluyendo cambios en la necesidad de transporte, cuidado de nifíos, o cualquier otro servicio de apoyo.
- 4. Los ingresos de su hagar Balon por encima del limite por debajo.

Cantidad de Personas en su Hogar	Informar cambios en los ingresos cuando los ingresos del hogar superen estas cantidades				
	Monthly	Weekly	Every 2 weeks	Twice a month	
1	\$1,473	\$ 342.55	\$ 685.11	\$ 736.50	
2	1,984	461.39	922.79	992.00	
3	2,495	580.23	1,160.46	1,247.50	
4	3,007	699.30	1,398.60	1,503.50	
5	3,518	818.13	1,636.27	1,759.00	
6	4,029	936.97	1,873.95	2,014.50	
7	4,541	1,056.04	2,112.09	2,270.50	
8	5,052	1,174.88	2,349.76	2,526.00	
Por cada miembro adicional agregue	+\$512	+\$119.06	+\$238.13	+\$256	

Estas cantidades son buenos traves 09/30/2023.

He leido este aviso y	y entiendo mi	responsabilidad o	de informar	de los ca	ambios r	nencionados	par el	decimo	dia de
lames siguiente al ca	ambia.								

Solicitante/FirmaCliente	Fecha		
Firma deltrabajador	Fecha		

## AVISO DE VIOLACIONES intencional del programa Y SANCIONES

FORMULARIO NUMERO- 032-03-0646-22-spa (10/22)

PROPOSITO DE LA FORMA - E1 prop6sito de la forma es asesorar al cliente de Violaci6nes Programa intencional (IPV) y las sanciones. Tambien informa a! cliente de los TANF y ver los cambios que deben informarse.

USO DE LA FORMA -La forma informa al cliente de los tipos de informacion que deben informiarse, y las sanciones IPV que se pueden imponer, y el periodo de tiempo de las sanciones. NUMERO DE COPIAS - Dos.

DISPOSICION DE LA FORMA- El trabajador de elegibilidad le explican 1 la notificación a! solicitante cuando se procesa una solicitud de TANF. El trabajador de elegibilidad y el cliente firman'i el fonnulario y sali con el. El original se archiva en el expediente TANF y una copia se entrega al cliente.

INSTRUCCIONES PARA LA PREPARACION DE LA FORMA - Explicar la infonnación en el fonnulario para el cliente. El cliente y el trabajador deben firrnar la solicitud y la fecha .

# **VIEW Grant Calculation – TANF-UP**

Case Name:			
Pay Date Employer	Gross Pay	Step 3 - Earned Income  1. Total Earnings of AU (Step 1, Line 1)	Disregards \$
		2. Minus Standard Deduction	-
		Subtotal:	=
т	total Gross Converted=	3. Minus 20% Disregard:	 \$
Step 1 - So		Subtotal:  4. Minus Total Adult or Child Care Cost: 5. Net Earnings	\$
(Including Student Incor 2. Federal Poverty Level			
For AU of	\$	Step 4	
If Line 1 is Larger: Inelig	<u>—</u>	1. Net Earnings (Step 3, Line 5)	\$
Step 2 - Unear	ned Income	2. Plus TANF Deficit Amount (Step 2, Line 3)	+
Standard of Assistance     For AU of	\$	3. Total AU Income \$	
2. Total Countable Unearne	d		
3. TANF Deficit (Not to exceed maximum If Line 1 is Larger: Go to		⇒If Step 4, Line 3, is <i>less</i> that Federal Poverty Level	an 
If Line 2 is Larger: Inelig	ible	VIEW Payment* = Step 2, Line 3	
2022 150% Feder	al Poverty Level		Ψ
Size	Monthly Amount	⇒If Step 4, Line 3 is <i>greater</i> Federal Poverty Level	rtnan
1	\$1,700		
2	2,289	Federal Poverty Level	\$
3	2,880	Minus Ston 2 Line 5	
4	3,470	Minus Step 3, Line 5	
5	4,059 4,650	Equals VIEW payment	=\$
7	5,240		Ψ
8	5,829	*No payment less than	\$10.00 issued

\$ 591

Each Additional

#### **VIEW GRANT CALCULATION -TANF**

FORM NUMBER - 032-03-355A-24-eng

<u>PURPOSE OF FORM</u> - This form is a worksheet which can be used to screen a VIEW (TANF) case for financial eligibility and, if eligible, to calculate the grant.

 $\underline{\text{USE OF FORM}}$  - To screen the case and calculate the VIEW payment (TANF grant), the eligibility worker must follow the four steps on the form.

NUMBER OF COPIES - One.

**DISPOSITION OF COPIES** - The completed form is filed in the case record.

<u>INSTRUCTIONS FOR PREPARING FORM NUMBER OF COPIES</u> - The worker enters the case name at the top of the form, completes the screening (step 1), compares countable unearned income to the assistance unit's Standard of Assistance (step 2), calculates net earnings (step 3), and calculates total income of the assistance unit (step 4). Total net income is then compared to the applicable federal poverty level to determine the VIEW payment.

# **VIEW Grant Calculation - TANF**

Case Name:				
Pay Date Employer	Gross Pay	Step 3 - Earned Income  1. Total Earnings of AU (Step 1, Line 1)	Disregards \$	
		2. Minus Standard Deduction	ı	
		Subtotal:	=	
-	Total Gross	3. Minus 20% Disregard:		
Average=	Converted=	Subtotal:	\$	
014 0		4. Minus Total Adult or Child Care Cost:	- 	
Step 1 - S	creening	5. Net Earnings	\$	
Total Earnings(Including Student Inco     Federal Poverty Level     For AU of	me if applicable)	Step 4		
If Line 1 is Larger: Ineliq	gible o Step 2	1. Net Earnings (Step 3, Line 5)	\$	
Sten 2 - Unea	rned Income	2. Plus TANF Deficit Amount (Step 2, Line 3)	t +	
<ol> <li>Standard of Assistance</li> </ol>	Step 2 - Unearned Income  1. Standard of Assistance For AU of\$		\$	
2. Total Countable Unearne				
TANF Deficit     (Not to exceed maximum     If Line 1 is Larger:	=	⇒If Step 4, Line 3, is <i>less</i> the Federal Poverty Level	han 	
If Line 2 is Larger: Ineligible		VIEW Payment* = Step 2,	VIEW Payment* = Step 2, Line 3	
2022 100% Fede	ral Poverty Level	NE Oten A. Line O. in a rest		
Size	Monthly Amount	⇒If Step 4, Line 3 is <i>greate</i> Federal Poverty Level	e <b>r</b> man	
1 2	\$1,133 1,526		<b>C</b>	
3	1,920		\$	
4	2,313	Minus Step 3, Line 5		
5	2,706	Fauela VIEW assured	<b>_</b> _0	
6	3,100	Equals VIEW payment	=\$	

3,493

3,886

\$ 394

\*No payment less than \$10.00 issued

8

Each Additional

#### **VIEW GRANT CALCULATION -TANF**

FORM NUMBER - 032-03-0355-24-eng

<u>PURPOSE OF FORM</u> - This form is a worksheet which can be used to screen a VIEW (TANF) case for financial eligibility and, if eligible, to calculate the grant.

<u>USE OF FORM</u> - To screen the case and calculate the VIEW payment (TANF grant), the eligibility worker must follow the four steps on the form.

**NUMBER OF COPIES** - One.

**DISPOSITION OF COPIES** - The completed form is filed in the case record.

<u>INSTRUCTIONS FOR PREPARING FORM NUMBER OF COPIES</u> - The worker enters the case name at the top of the form, completes the screening (step 1), compares countable unearned income to the assistance unit's Standard of Assistance (step 2), calculates net earnings (step 3), and calculates total income of the assistance unit (step 4). Total net income is then compared to the applicable federal poverty level to determine the VIEW payment.